



BMS 2020 FAQ



Where are instructions on how my child will sign into Canvas?	Go to the BMS website and click on the “Parents & Students” tab on the left hand side. Then you will click on Canvas resources that you will find on the right hand side of the page.
How do parents log in to Canvas? What is their student’s code?	Parents can get the access code from their child or from the teacher. Please watch the Parent video on the Canvas Resource page. There is a link under the Parents and Students Tab on the BMS Website.
Can students use their personal laptop for their classes?	No, students must complete work on their CCPS issued laptop. Programs have been loaded on school laptops which will not be on personal devices.
What time should I be there (in the afternoon) if my student is a car rider?	We will be sending out details along with diagrams regarding this. We anticipate that car riders will dismiss at approximately 2:30.
I don’t want my student to come to school. How do I switch to online?	Prior to the end of each quarter, parents will be given the opportunity to change their child’s learning structure.
My child lost their log in password. How do they obtain the password?	Email one of their teachers or contact them via the Canvas APP.
Who do I contact when my child’s laptop screen is all black or blue?	Parents can email: cchelp@campbell.k12.va.us Student should email: cchelpme@campbell.k12.va.us
How will attendance be monitored during virtual days?	Inform teacher and school via email, call, or send a note if students must miss school/or are unable to complete work virtually. If students are not completing their work on virtual days they can expect a phone call from the teacher, a counselor, or an administrator.

Are students expected to be logged in all day (school hours) on virtual learning days?	No, they can work at their own pace. In general they will have about 30 minutes of work for each class.
Will students be changing out for PE?	No, however, students will need tennis shoes.
Is it too late for parents to choose the option for their kids to ride the bus to and from school?	They need to contact transportation with these requests.
Where can students find their school schedule?	Schedules are available in parent and student portals. If you are not able to log into your portal, please contact the school.
How will lunch and breakfast be served?	Students will have the opportunity to purchase breakfast in each centrum when they enter the building each morning. Students will complete a lunch form each morning to order lunch each day, and then lunches will be delivered to students' classrooms during their lunch period.
How do students without the internet go about doing work from home on the three days they are not in school?	While at school their teachers will show them how to download the content so they can work on it offline.
Where do parents find information on lunch on virtual days?	Parents will be receiving information from School Nutrition soon.
What time can I drop off my child?	7:35. Please don't arrive early. A diagram will be posted on the BMS website with instructions.
What time can I pick up my child?	2:30. Once again, please don't arrive early. A diagram will be posted on the BMS website with instructions.